

Standpipe Swipe Card – User Guide

1. You have now been issued your swipe card to access The Barossa Council Standpipes.

Your card ID number is located on the back.



2. Once your card has been activated by Council, you will receive an email from the Standpipe management system with your user registration details.

User registration

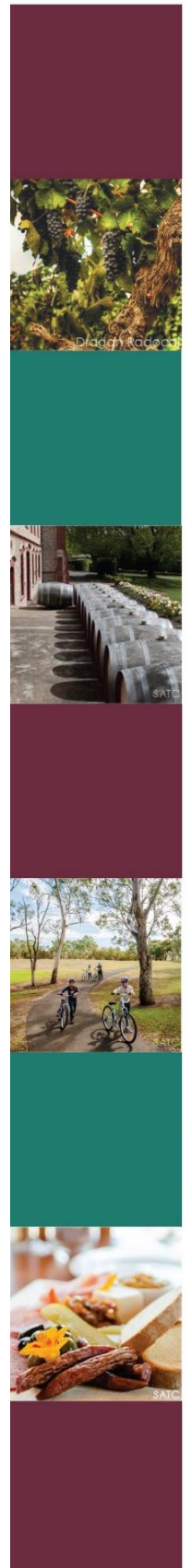
Dear [redacted]

Welcome to Standpipe management system.

Please use your email address and temporary password below to login into the system at <https://app.smartcitycontrol.com.au>.

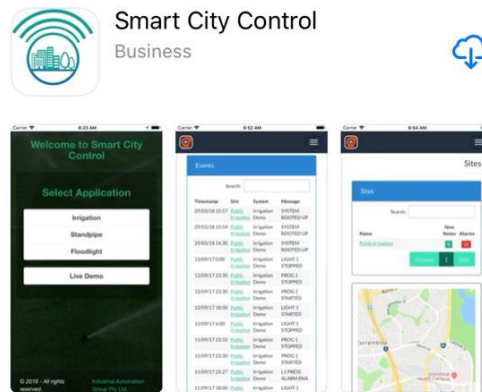
Your temporary password is [redacted]
We recommend you change your password as soon as possible.

Standpipe System
[1300 463 288](tel:1300463288) / support@ia-group.com.au
Industrial Automation Group Pty Ltd
Office: 1300 463 288
39 Winton Road, Joondalup WA 6027
www.ia-group.com.au



premium wine food tourism heritage lifestyle community

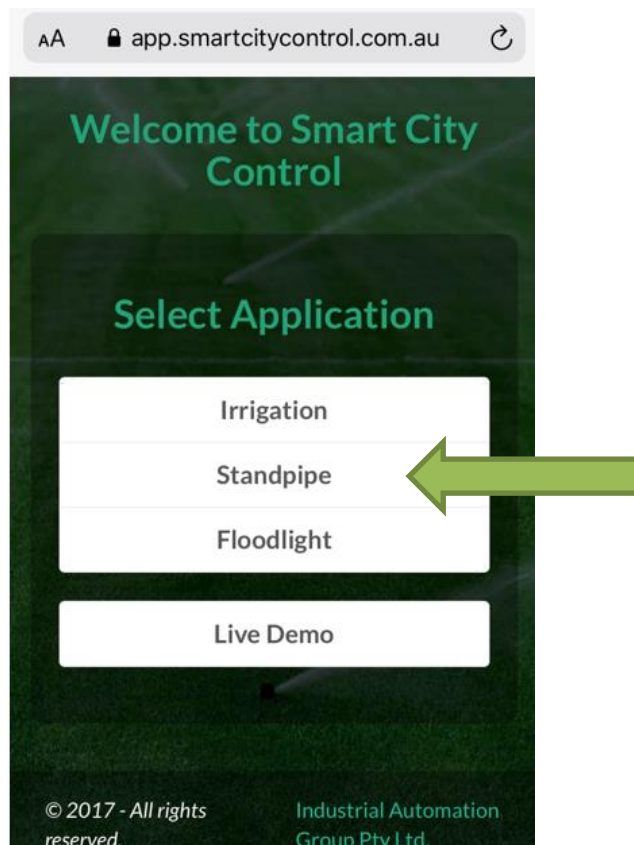
3. To use your card, you can either download the Smart City Control App on your smart device, or access the Smart City website.



Or

<https://app.smartcitycontrol.com.au/>

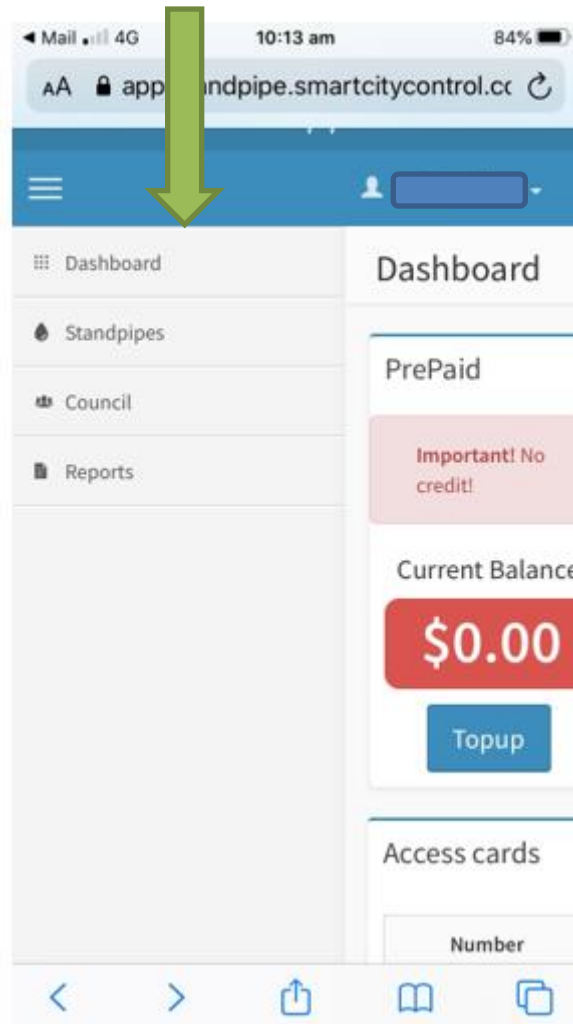
4. Select the Standpipe module.



User Dashboard

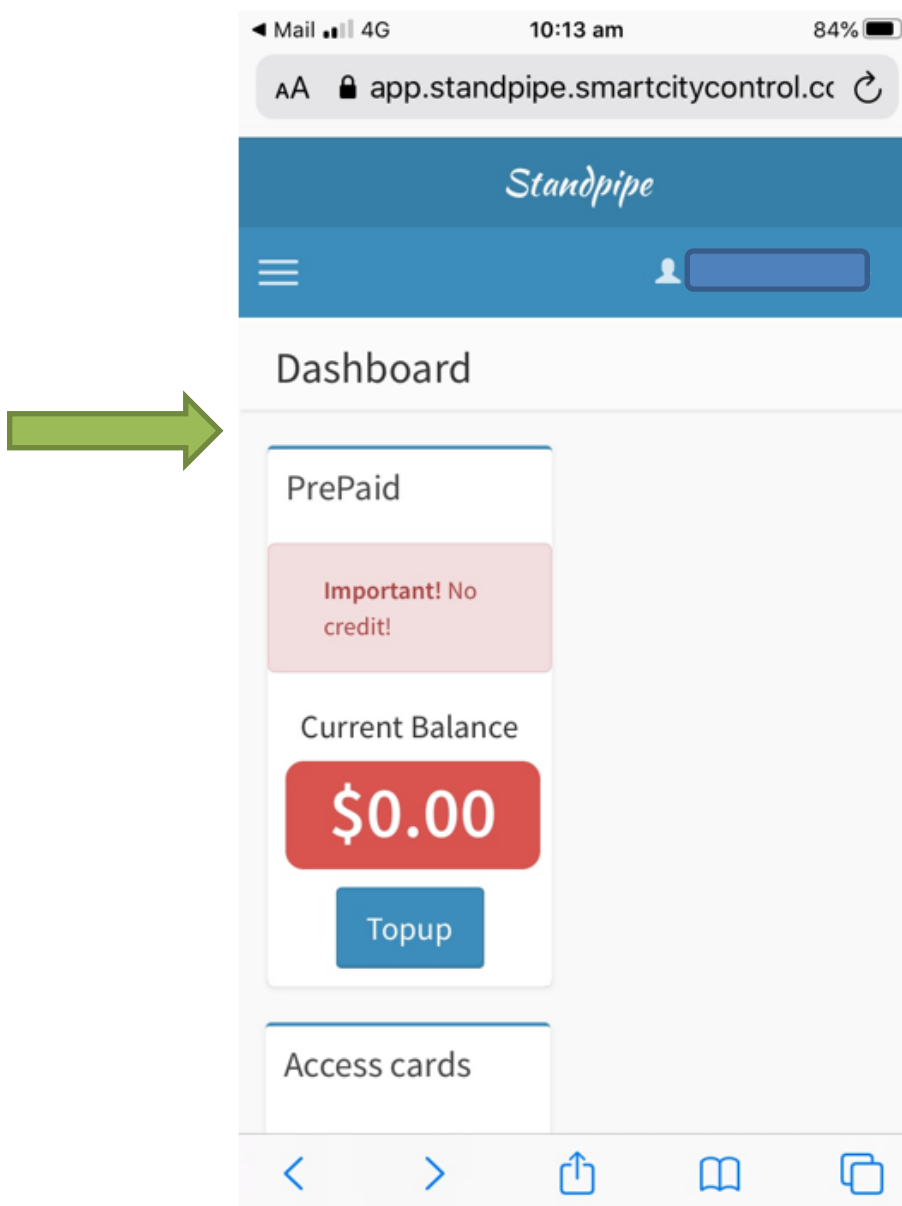
You are now at the User Dashboard, under the dashboard page you will find three sections you can review:

- Standpipes
- Council
- Reports

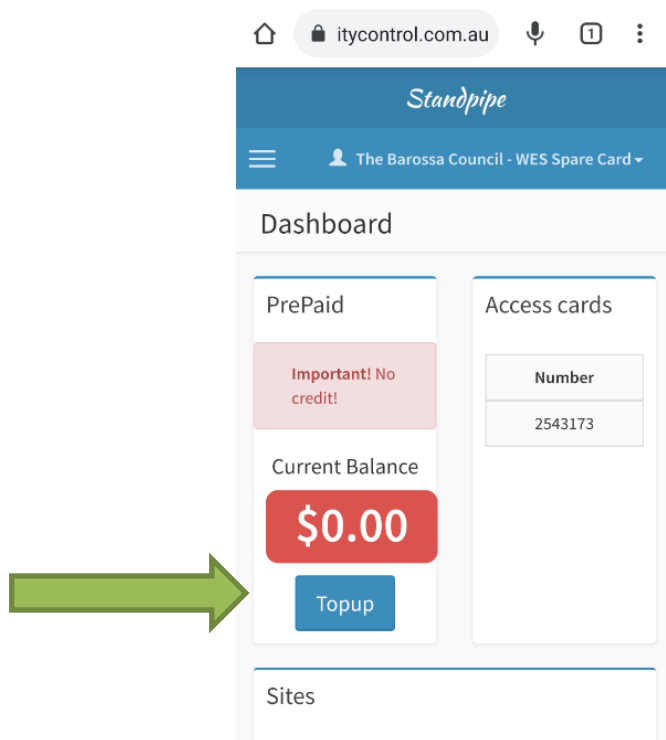


The Dashboard section allows you to:

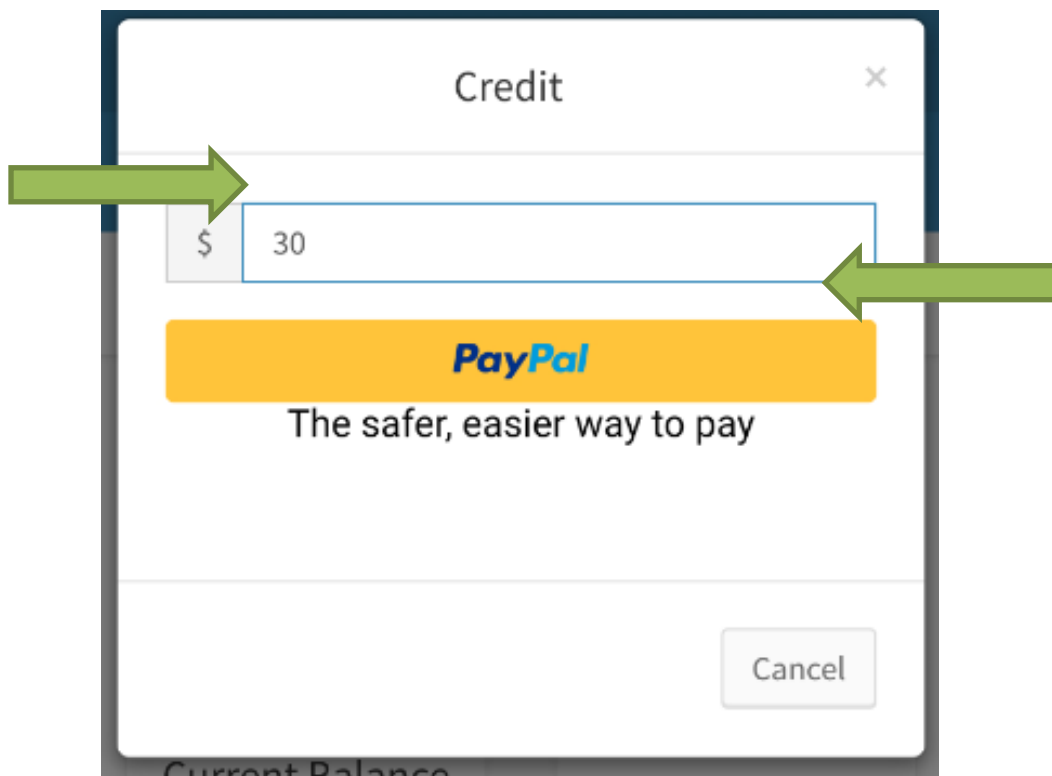
- View your Current Balance \$.
- Topup your PrePaid balance.
- View your access card number.
- View the Standpipe sites available.
- View your usage history.



To add credit into your account, select Topup.



Enter the credit amount \$ you wish to add to your account balance and select the PayPal section to process your payment.



Either sign into you PayPal account and pay via your PayPal,

Or

'Pay with a Card' to pay via your credit card.

The image shows a screenshot of the PayPal payment interface. At the top is the PayPal logo. Below it, the text reads "Pay with PayPal" and "With a PayPal account, you can be eligible for Refunded Returns, Buyer Protection and more." There are two input fields: "Email or mobile number" and "Password". Below these is a link for "Forgotten your password?" and a blue "Log In" button. A horizontal line with the word "or" in the center separates the login section from the "Pay with a Card" button. At the bottom, there is a link for "Cancel and return to Barossa Council". Two green arrows are overlaid on the image: one points to the "Email or mobile number" field, and the other points to the "Pay with a Card" button.

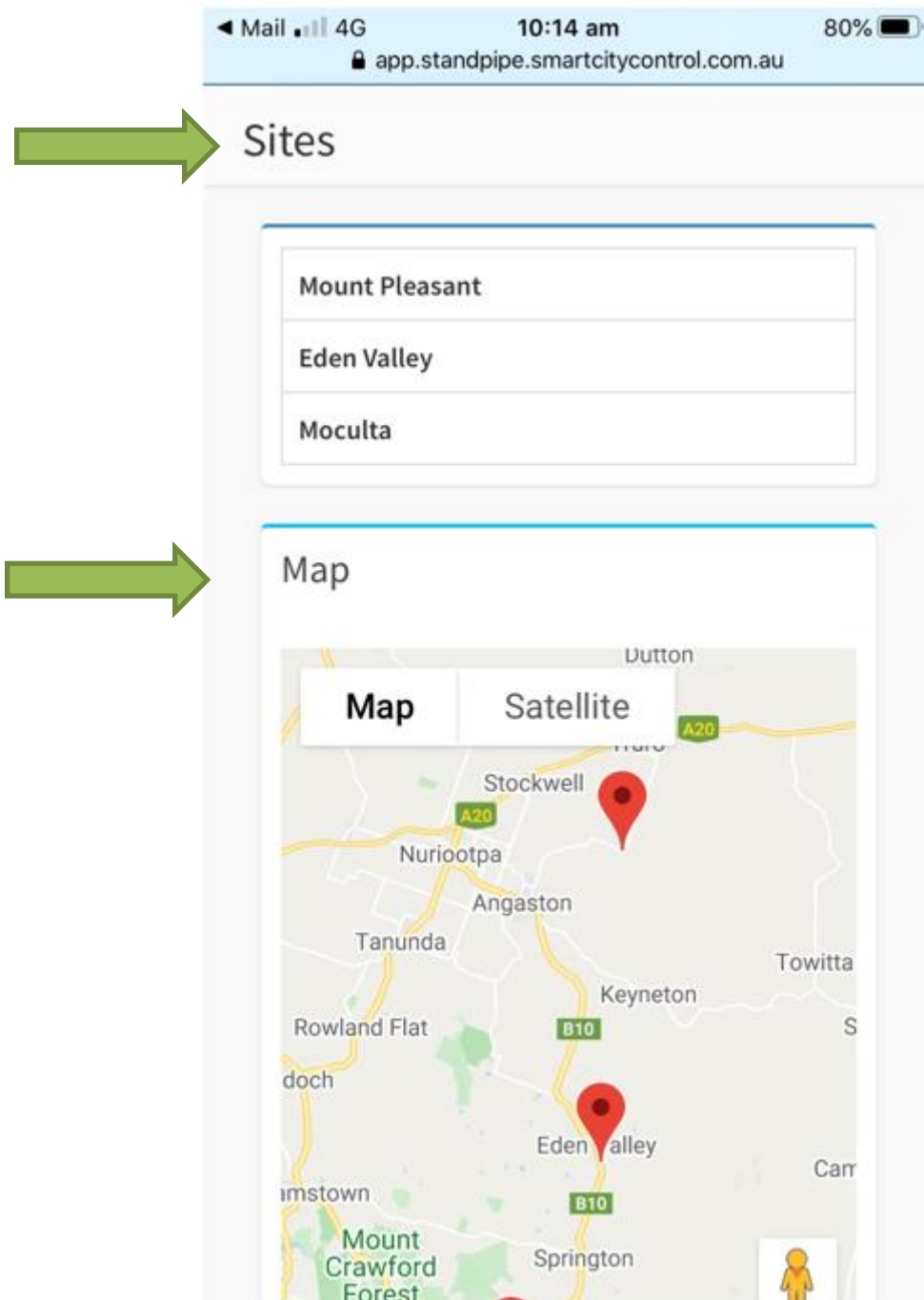
The remainder of the Dashboard page shows your:

- Access card number
- Sites available
- Usage History



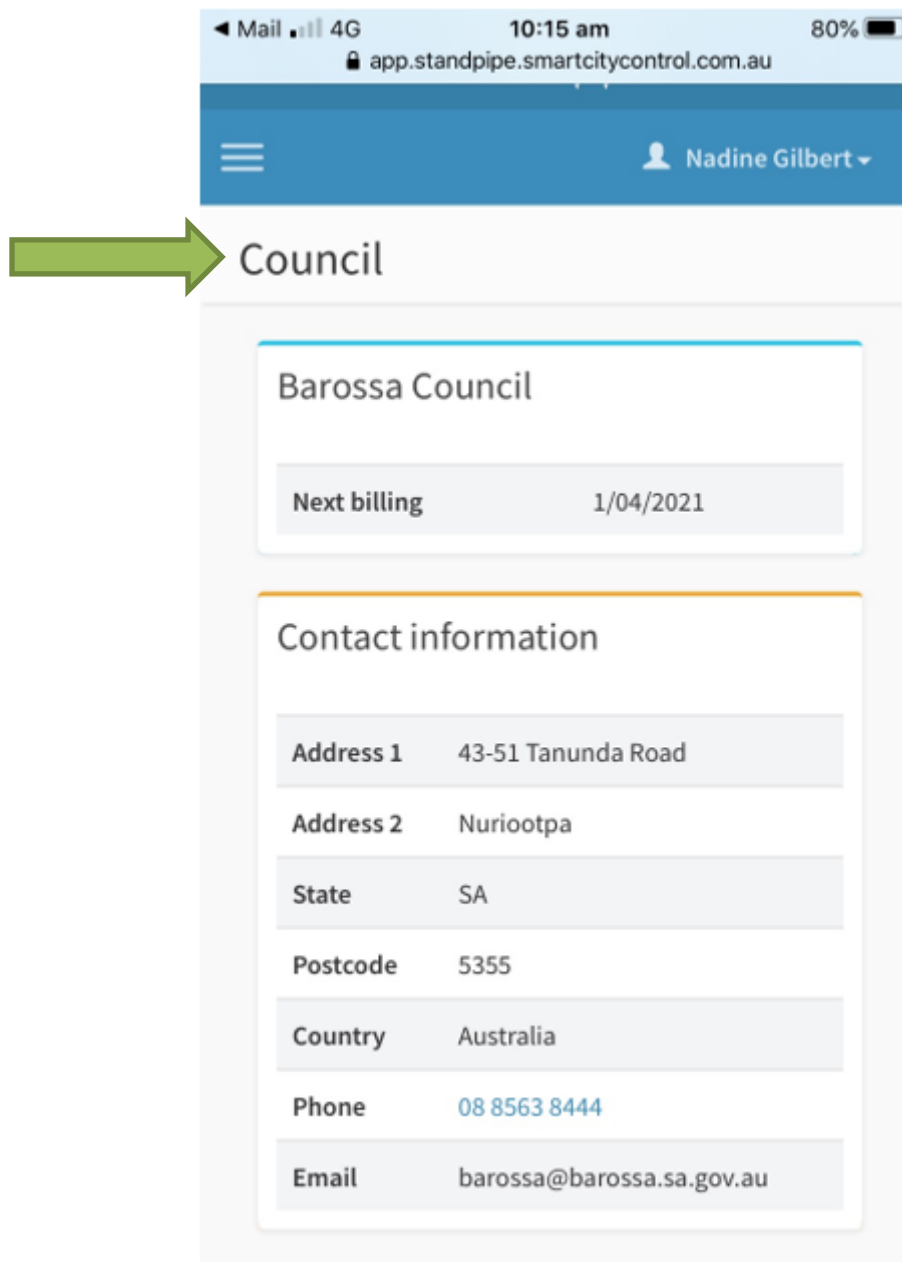
Standpipe section –

- View the sites available.
- Location map of current locations.



Council section –

- View the Council's contact information.
- *Remember that Council staff are available to assist with any questions.*



Reporting section –

- You can print off usage reports for the selected date range and Standpipe.

